MnCHOICES Mentor Alliance
Assessment & Support Plan mentors
Sept. 25, 2019, 9:00 a.m. to 4:00 p.m.

Welcome and circle back 9:00 to 9:30 a.m.
• MnCHOICES Mentor Alliance (MMA) Charter changes based on feedback

MnCHOICES Support Plan updates 9:30 to 10:15 a.m.
• Example CSP and CSSP for Elderly Waiver and posting to MnCHOICES CountyLink
• Update on MnSP efficiencies and defects submitted to MNIT

Break 10:15 to 10:30 a.m.

MnSP workflow table discussion/group reporting: 10:30 to 11:30 a.m.

MnSP help desk updates and troubleshooting questions 11:30 a.m. to Noon
• Copying to MnSP work around and other known issues
• Time to ask questions of the MnCHOICES help desk

Lunch Noon to 1:30 pm

MnA help desk updates and troubleshooting questions 1:30 to 2:00 p.m.

MnA table discussion/group reporting 2:00 to 3:50 p.m.
• Presentation of MnA enhancements
• Ranking MnA enhancements

Closing remarks 3:50 – 4:00 p.m.