



SSIS Fiscal

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- Interactive Telehealth in 19.4 Release
- New BRASS Services for 19.4
- Rule 5 Denials
- SUD Reform & BRASS 172
- Yearly Settings Reminder



Interactive Telehealth in 19.4

ITV will result in the addition of a new contact method for Time records being added in SSIS called **Telehealth**

Face to face
Phone
Mail
E-mail
Telehealth
Fax
Text message
Other

Providers must complete and submit the Provider Assurance Statement for Telemedicine (DHS-6806) to MHCP Provider Eligibility and Compliance prior to submitting claims for telehealth.

<https://edocs.dhs.state.mn.us/lfserver/Public/DHS-6806-ENG>

Targeted Case Management Types

The Centers for Medicare & Medicaid Services (CMS) approved Minnesota's State Plan Amendment (SPA) to allow providers to deliver certain targeted case management (TCM) services for adults using ITV.

- Adult Mental Health (MH-TCM)
- Relocation Service Coordination (RSC-TCM)
- Vulnerable Adult/Developmental Disability (VA/DD TCM)

Billable Contact Date

Billable Contact Date: The "Date" on the Time record that triggered the claim, which is one of the following:

After the first claimable contact, SSIS uses the following ranking tier to select the contact methods for claiming:

- Face to face
- Telehealth
- Phone

Note: The use of interactive video may substitute for no more than 50 percent of the required face-to-face contacts. (SSIS does not edit against this)

Eligibility Factors

CMS Guidance states that “Interactive may be used in lieu of a face to face contact if the client resides in a:

- Hospital
- Nursing Facility
- Intermediate care facility for persons with a disability
- Setting licensed under chapter 245A or 245D
 - Residential mental health facility
- Board/Lodge according to section 157.17

Attestation Criteria

The attestation may include that the case management provider has:

- written policies and procedures specific to interactive video services that are regularly reviewed and updated;
- policies and procedures that adequately address client safety before, during, and after the interactive video services are rendered;
- established protocols addressing how and when to discontinue interactive video services; and
- established a quality assurance process related to interactive video services.

Conditions of Payment for RSC-TCM

1. Start/end time
2. Basis for determining that ITV is approved method of service delivery
3. Mode of transmission
4. ID locations

Payment details			
Payment #:	209505089		
Payment type:	Payment request	Payment status:	Draft
Service arrangement:		Service arrangement #:	
Service start date:	10/01/2019	Service end date:	10/31/2019
Client name:	F	SSIS person #:	
Workgroup:			
Business organizations / vendors			
Service vendor:		County vendor #:	1102323580624987
		SSIS bus. org. #:	209013144
Payee vendor:			
License #:		IV-E sub code:	
Programs and services			
Program:	600 - Adult Services (General)		
Service:	694 - Relocation Service Coordination (RSC-TCM)		
County sub-service:			
HCPCS/modifier:	T1017 - Relocation Service Coordination (RSC-TCM)		
Location:	Inpatient hospital		
Fiscal details			

Program, Services, and HCPCS/Modifiers--MH-TCM

Date: 10/29/2019 12:00 PM

Activity

Workgroup: [Caseload]

Program: 410 - Adult Mental Health No. of Persons: 1

Service: 491 - Adult Rule 79 Targeted Case Management

County sub-service:

Activity: Client contact

Duration: Hr: 1 Min: 0

Cnty Acctg:

Allocate Time

Regarding:

- Shawn M Doe
- Sally Doe

Note:

E

Contact:

Purpose:

Status: Completed Attempted

Method: Telehealth

Location: Face to face, Phone, Mail, E-mail, Telehealth, Fax, Text message, Other

Contact With:

- Shawn M Doe
- Sally Doe

Program: 410 Adult Mental Health

Service: 491 Adult Rule 79 Targeted Case Management

HCPCS/Modifiers: T2023 HE U4

Eligible Activities

- Client Contact

Program, Services, and HCPCS/Modifiers--RSC-TCM

Date: 10/30/2019 12:00 PM

Activity

Workgroup: [dropdown] Caseload

Program: 600 - Adult Services (General) No. of Persons: 1

Service: 694 - Relocation Service Coordination

County sub-service: [dropdown]

Activity: [dropdown menu open]

- Client contact
- Collateral contact
- Consultation
- Coordination
- Documentation
- Transportation
- Travel in county

Duration: [input]

Cnty Acctg: [input]

Note: [input]

Contact: [input]

Purpose: [input]

Status: Completed Attempted

Method: Telehealth

Location: Inpatient Hospital

Contact With: [input] Add

Regarding: [checkbox] Patrick Ellis

Allocate Time

Program: 600 Adult Services (General)

Service: 694 Relocation Service Coordination

HCPCS/Modifiers: T1017 Relocation Service Coordination

Eligible Activities:

- Client contact
- Collateral contact
- Consultation
- Coordination
- Documentation
- Transportation
- Travel in county
- Travel out of county

Program, Service, and HCPCS/Modifiers VA/DD-TCM (Developmental Disabilities General)

Date: 10/30/2019 12:00 PM

Activity

Workgroup: [Redacted] Caseload

Program: 500 - Developmental Disabilities (Gene) No. of Persons: 1

Service: 592 - Child (<21) DD Non-Waiver Case

County sub-service: [Redacted]

Activity: Client contact

Duration: Hr. 1 Min. 0

Regarding: [Redacted] Luke Ellis

Note: [Redacted]

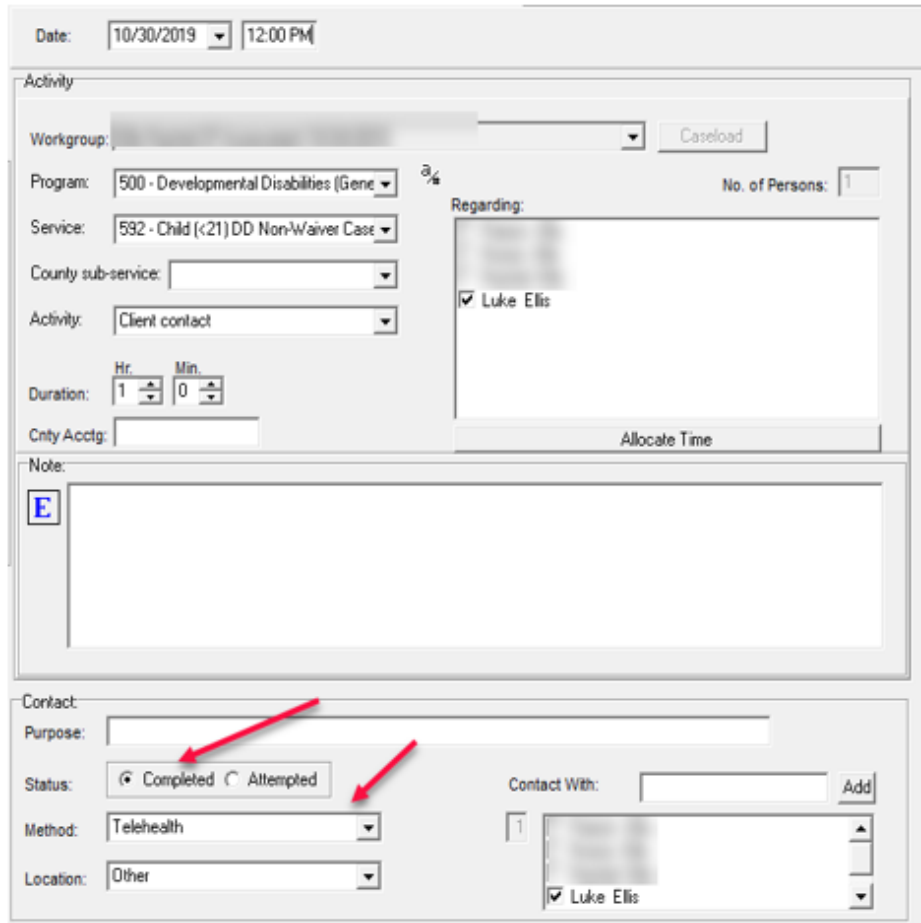
Contact: Purpose: [Redacted]

Status: Completed Attempted

Method: Telehealth

Location: Other

Contact With: [Redacted] Luke Ellis



Program: 500 Developmental Disabilities (General)

Service: 592 Child (<21) DD Non Waiver Case Management

HCPCS/Modifiers: T2023 U1 Face to Face or Telehealth
T2023 U1 U4 Phone

Eligible Activities:

- Client Contact
- Collateral Contact

Program, Service, and HCPCS/Modifiers VA/DD-TCM (Developmental Disabilities General)

Date: 10/30/2019 12:00 PM

Activity

Workgroup: [Redacted] Caseload

Program: 500 - Developmental Disabilities (Gene) No. of Persons: 1

Service: 593 - Adult (21+) DD Non-Waiver Case

County sub-service: [Redacted]

Activity: Client contact

Duration: Hr. 1 Min. 0

Cnty Acctg: [Redacted] Allocate Time

Regarding:

- Patrick Ellis
- [Redacted]

Note:

[E] [Redacted]

Contact:

Purpose: [Redacted]

Status: Completed Attempted

Method: Telehealth

Location: Residential treatment facility

Contact With:

- Patrick Ellis
- [Redacted]

Program: 500 Developmental Disabilities General

Service 593: Adult (21+) Non-Waiver Case Management

HCPCS/Modifiers: T2023 U1 Face to Face or Telehealth
T2023 U1 U4 Phone

Eligible Activities:

- Client Contact
- Collateral Contact

Program, Service, and HCPCS/Modifiers VA/DD-TCM (Adult Protection Services)

Date: 10/30/2019 12:00 PM

Activity

Workgroup: [dropdown] Caseload

Program: 610 - Adult Protective Services No. of Persons: 1

Service: 604 - Adult Protection Assessment and Investigation

County sub-service: [dropdown]

Activity: Client contact

Duration: Hr: 1 Min: 0

Cnty Acctg: [dropdown] Allocate Time

Regarding: Patrick Ellis

Note:

Contact:

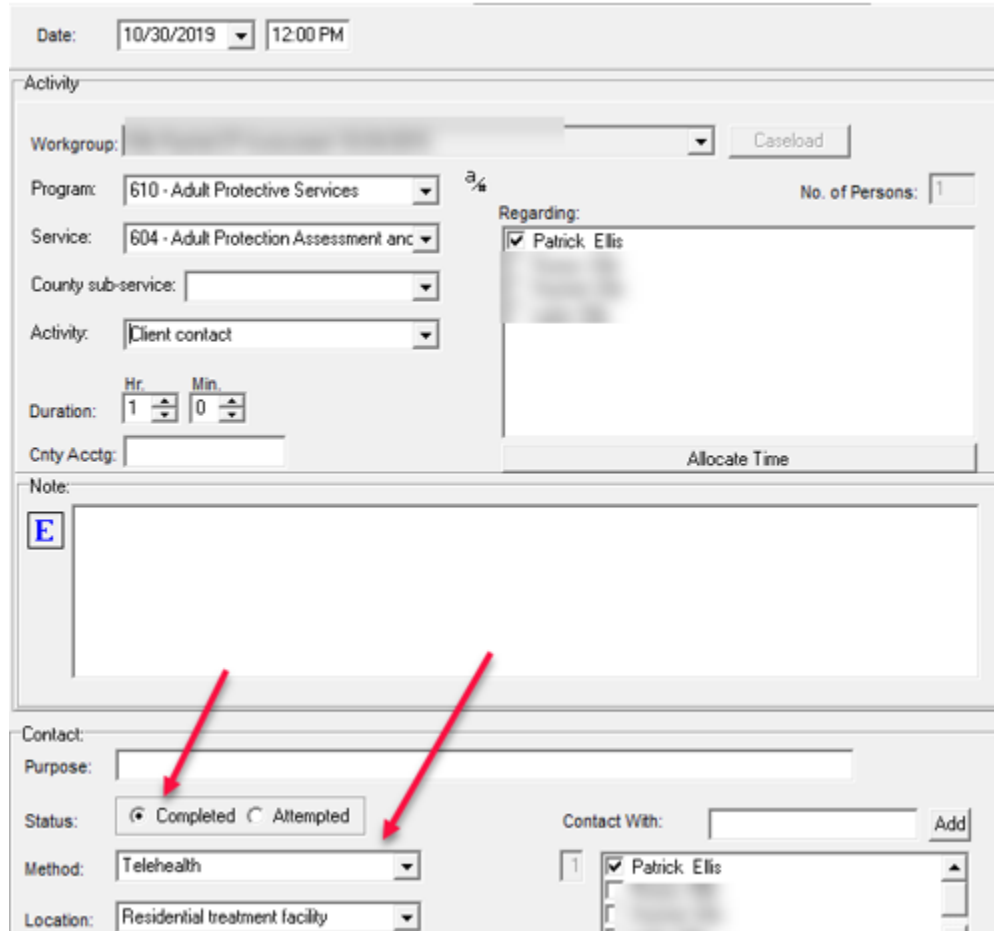
Purpose: [dropdown]

Status: Completed Attempted

Method: Telehealth

Location: Residential treatment facility

Contact With: Patrick Ellis



Program: 610 Adult Protective Services

Service: 604 Adult Protection Assessment and Investigation

HCPCS/Modifiers: T2023 U1 Face to Face or Telehealth
T2023 U1 U4 Phone

Eligible Activities:

- Client Contact
- Collateral Contact

Program, Service, and HCPCS/Modifiers VA/DD-TCM Adult Services (General Assessment)

Date: 10/30/2019 12:00 PM

Activity

Workgroup: [] Caseload

Program: 600 - Adult Services (General) % No. of Persons: 1

Service: 607 - General Assessment

County sub-service: []

Activity: Client contact

Duration: Hr. 1 Min. 0

Cnty Acctg: [] Allocate Time

Regarding:
 Patrick Ellis

Note:
[E]

Contact:

Purpose: []

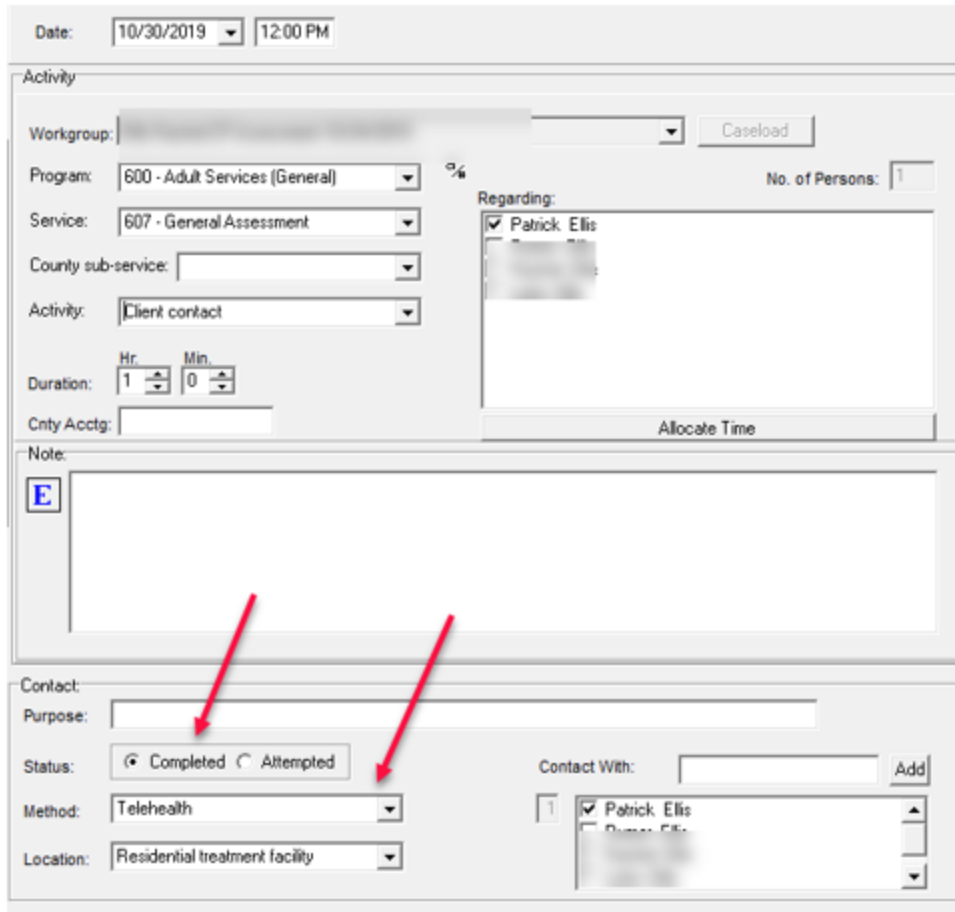
Status: Completed Attempted

Method: Telehealth

Location: Residential treatment facility

Contact With: [] Add

Patrick Ellis



Program: 600 Adult Services (General)

Service: 607 General Assessment

HCPCS/Modifiers: T2023 U1 Face to Face or Telehealth
T2023 U1 U4 Phone

Eligible Activities:

- Client Contact
- Collateral Contact

Program, Service, and HCPCS/Modifiers VA/DD-TCM (Adult Services)

Date: 10/30/2019 12:00 PM

Activity

Workgroup: [Redacted] Caseload

Program: 600 - Adult Services (General) No. of Persons: 1

Service: 693 - General Case Management Regarding: Patrick Ellis

County sub-service: [Redacted]

Activity: Client contact

Duration: 1 Hr, 0 Min

Cnty Acctg: [Redacted] Allocate Time

Note:

E

Contact:

Purpose: [Redacted]

Status: Completed Attempted

Method: Telehealth

Location: Residential treatment facility

Contact With: Patrick Ellis

Program: 600 Adult Services General

Service: 693 General Case Management

HCPCS/Modifiers: T2023 U1 Face to Face or Telehealth
T2023 U1 U4 Phone

Eligible Activities:

- Client Contact
- Collateral Contact

Proofing Messages related to ITV

- Message 2204:
 - No "Face to face" contacts exist for the month of service and no claims in either of the prior 2 months are for a "Face-to-face" contact for the same Claim Category.
- Message 2211:
 - The Client's age must be ≥ 18 on Service Dates to claim a phone or Telehealth contact.
- Message 2102:
 - When the client's Living Arrangement on the "Activity Date" is "Community", the "Location" on the Time record must be "Inpatient Hospital".



BRASS Services

The BRASS Code

The Social Services Information System (SSIS) uses BRASS codes as the basis for tracking county social service activity. BRASS looks at the characteristics of the service rather than the characteristics of the client or the funding source. The BRASS Code is a five (5)-digit number (three major digits and two optional), and each digit means something:

First digit stands for Program Area.

Second digit stands for Service Category.

Third digit identifies a specific service.

Fourth and fifth digits are free for agency use (to track detail at agency option).

For most applications, the BRASS Code is used as the Service Code to represent the service provided. These are the codes for completing the quarterly fiscal SEAGR Report.

BRASS Code Changes in V19.4

NEW BRASS!!

Available for use beginning 01/01/2020

123x Chore Services (child)

127x Kinship Navigator

****This BRASS Code is currently not set up for use.**

DHS will notify agencies when this is an active BRASS code**

603x Adult Protection Intake and Screening

123x Chore Services

Associated Programs/HPCPS Modifiers to Chore Services BRASS code.

Number	Program Description	Assoc Start	Assoc End
100	Child Welfare (General)	1/1/2020	
110	Child Protective Services	1/1/2020	
172	Child - Community Alternative Care	1/1/2020	
173	Child - Community Access for Disability Inclusion	1/1/2020	
174	Child - Brain Injury Waiver	1/1/2020	

HPCPS/Modifier	Description	Assoc Start	Assoc End
S5120	Chore services	1/1/2020	



SEAGR type: hourly



127x Kinship Navigator

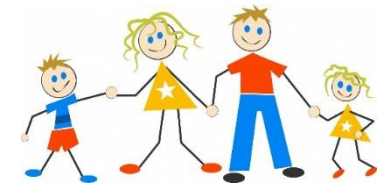
**REMINDER: **This BRASS Code is currently not set up for use.
DHS will notify agencies when this is an active BRASS code****

Associated Programs to Kinship Navigator BRASS code.

	Number	Program Description	Assoc Start	Assoc End
>	P 100	Child Welfare (General)	1/1/2020	
	P 101	Parent Support Outreach	1/1/2020	
	P 110	Child Protective Services	1/1/2020	
	P 120	Early Intervention: Infants & Toddlers with Disab	1/1/2020	
	P 130	Adolescent Independent Living Skills	1/1/2020	
	P 140	Minor Parents	1/1/2020	
	P 150	Adoption/Guardianship	1/1/2020	
	P 172	Child - Community Alternative Care	1/1/2020	
	P 173	Child - Community Access for Disability Inclusion	1/1/2020	
	P 174	Child - Brain Injury Waiver	1/1/2020	

There are no HCPCS/Modifiers associated with BRASS 127.

SEAGR type: hourly



603x Adult Protection Intake and Screening

Associated Program to Adult Protection Intake and Screening BRASS code.

	Number	Program Description	Assoc Start	Assoc End
▼ P	610	Adult Protective Services	1/1/2020	

There are no HCPCS/Modifiers associated with BRASS 603.

SEAGR type: hourly



Description changes effective 01/01/2020

- ❖ **141x Environmental Accessibility Adaptations, Specialized Equipment and Supplies**
- ❖ **541x Environmental Accessibility Adaptations, Specialized Equipment and Supplies**
- ❖ **604x Adult Protection Investigation and Service Response**
- ❖ **641x Environmental Accessibility Adaptations, Specialized Equipment and Supplies**

Any Questions?

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651-431-2501



Rule 5

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MMIS Denies the claims in both SSIS and MN-ITS DDE:

Denials are directed to the MHCP Help Desk:

651-431-2700 or 800-366-5411

- Rule 5 Denials are specifically more difficult
 - Exception Code 381 “Rate Record Not Found”
 - Claims were submitted before the rates were entered in MMIS.
 - Check Title IV-E Group Provider Search AND display in MMIS to be sure the rates were entered.
 - NOTE: Rates are entered in MMIS after they are updated in the Title IV-E Group Provider Search

MH- Rule 5 Denials

- Exception Code: 287 & 427- Points to a problem with the treating provider:
 - Rule 5 Healthcare claims for Woodland Hills Facility Require submission of a Taxonomy Code on claims.
 - Submission in MN-ITS DDE
 - Submission of taxonomy Codes is not available in SSIS, ONLY through MN-ITS DDE.
 - Create a Do Not Claim Record for client in this facility.

- Exception code 267 is “TPL Resource Available”
 - Client has other third party Insurance that is primary to Medicaid.
 - Submission of Third Party Insurance information is NOT available in SSIS.
 - Submit Healthcare Claims with third party insurance information through MN-ITS DDE or another method.
 - Create a DO NOT CLAIM DETERMINATION record.



Substance Use Disorder

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- Substance Use Disorder (SUD) Reform in SSIS:
 - Claiming for T1017
 - Policy/fiscal staff are still researching and reviewing.
- BRASS 172- Child Co-Located in Substance Use Disorder (SUD) Program
 - Service has not been used to pay a provider, by any agency.
 - Monitoring Service Arrangements and placements
 - Claiming functionality slated for 20.1



Annual SSIS Admin Settings Reminder

Preparing SSIS Admin for a New Year

- As each calendar year comes to a close, agency staff are responsible for entering new annual settings in SSIS for the upcoming year. Settings that need to be reviewed and updated each year include:
 - Yearly settings
 - Agreement Language
 - Service Arrangements
 - Security functions
 - Accrual codes
 - Subservices

Preparing SSIS Admin for a New Year

Asking the following questions may be helpful in determining which areas in SSIS need to be updated for the new year:

- Do accrual codes exist in SSIS that are no longer active in the agency accounting system?
- Are there accrual codes in the agency's accounting system that are not in SSIS?
- Are end dates needed for any Special Studies?
- Does the level need to change on a Special Study?
- Can a worker do the job they need to do in SSIS with their currently assigned Security Functions?
- Which security functions does each staff person need?

Preparing SSIS Admin for a New Year

- New yearly settings must be created in SSIS prior to the start of each calendar year
- Instructions will be sent out to SSIS Mentors this week
- SSIS Update

Questions?

Thank You!

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