



# Waiver Reimagine: Integrated Community Supports

**New service available on BI and CADI waivers**

Disability Services Division

November 2020

# Introductions

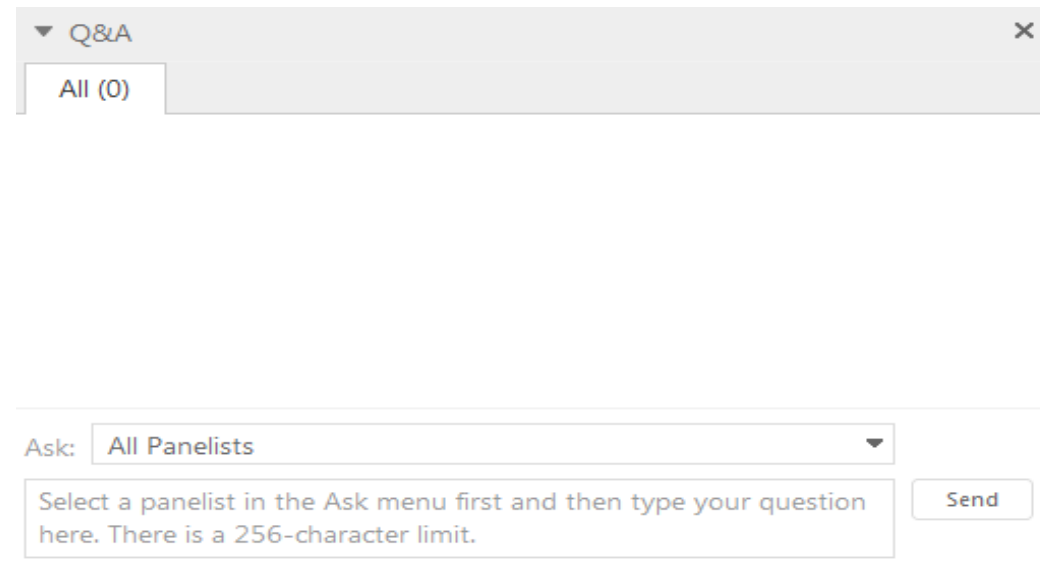
Minnesota Department of Human Services (DHS)—Disability Services  
Division

→ Elliott Rankin



# Logistics and technology

- To ask a question during the presentation use the Q&A Panel in WebEx
- Select “All Panelists”, type your question, and click Send.
- We will answer questions at the end of the presentation



The screenshot shows a WebEx Q&A panel window. At the top, there is a dropdown menu labeled "Q&A" with a close button (X) to its right. Below this, there is a button labeled "All (0)". The main area of the panel is empty. At the bottom, there is a section for asking a question. It features a dropdown menu labeled "Ask:" with "All Panelists" selected. Below the dropdown is a text input field with the placeholder text: "Select a panelist in the Ask menu first and then type your question here. There is a 256-character limit." To the right of the text input field is a "Send" button.

# Agenda

- Overview of Waiver Reimagine project
- Details of Integrated Community supports
- Where integrated community supports are delivered
- Providing integrated community supports
- Rates and billing
- Implementation
- Questions and answers





# Overview of Waiver Reimagine project

# Vision for the future

- Waiver Reimagine will improve the disability home and community-based waiver system so that there's more choice and control over services, it's easier to understand and it's simpler to navigate.
  - Right services at the right time
  - Access to services based on needs
  - Empowered with information and options
- Waiver Reimagine does not affect eligibility for a waiver, and the same access criteria will remain in place.



# Project overview

- The Waiver Reimagine project has two phases and seeks to:
  - Phase 1 –
    - Simplify the service menu across waivers
    - Develop an online service-planning tool where people and families can learn about and plan for the services and supports people need
  - Phase 2 –
    - Launch the informational service-planning tool, and continue to work on a future version that can provide live, updated information about a person
    - Develop an individual budget methodology based on a person's unique service and support needs.
    - Simplify the waivers from four to two.

# Phase 1 - simplifying the service menu

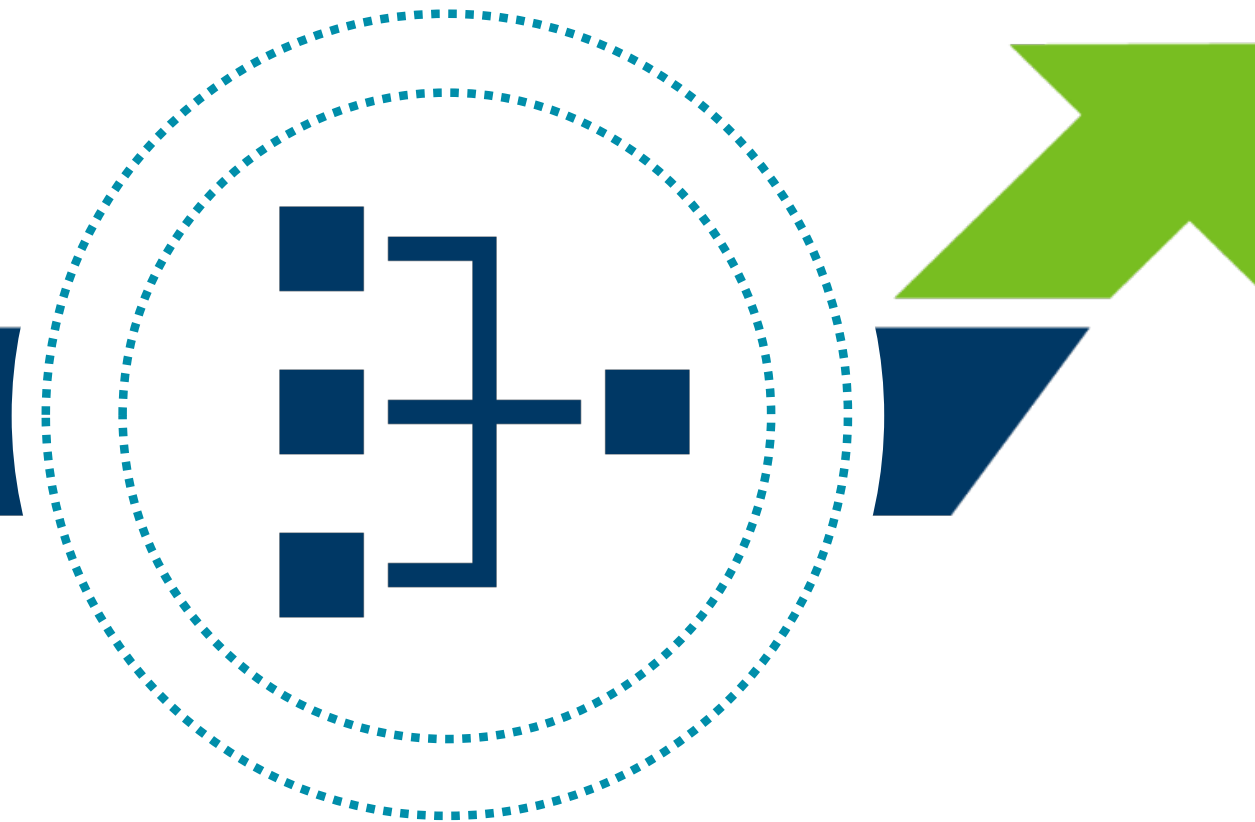
## → Current status:

- Waiver amendments submitted to Centers for Medicare and Medicaid Services (CMS): September 2020

## → Next steps:

- Rolling implementation of the simplified service menu and new service, integrated community supports beginning January 1, 2020 or upon federal approval, whichever is later.





**Waiver  
Reimagine –  
simplifying  
the service  
menu**

# Simplifying the service menu

## Existing configuration

## Simplified service

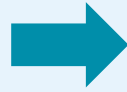
Corporate foster care Supported living service (SLS) corporate	➔	<b>Community residential services</b>
Family foster care SLS family	➔	<b>Family residential services</b>
Personal support Adult companion	➔	<b>Individualized home supports (without training)</b>
Independent living skills, training Individualized home supports Supported living services (15 min unit)	➔	<b>Individualized home supports (with training)</b>
In-home family supports	➔	<b>Individualized home supports (with family training)</b>
Day training & habilitation Structured day program	➔	<b>Day support services</b>

# Additional amendments

Service

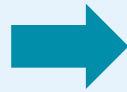
Change

Integrated community supports



**New service**

Remote support



**Adding a global definition and defining which services this is allowable**



# Transition plan

- Rolling implementation beginning Jan. 1, 2021, or upon federal approval
- Following federal approval of these new services and the Department's completion of system updates, whichever is later, case managers must transition people from current residential or day services to the new services.
- Transitions must occur for any of the following activities:
  - Annual reassessment and the creation of a new service agreement on or after Jan. 1, 2021.
  - Any reassessment on or after Jan. 1, 2021.
  - Any change in services, service inputs or service providers on or after Jan. 1, 2021
  - Any person who exits and/or returns to the waiver on or after Jan. 1, 2021
- DWRS remains in effect. The streamlined services will use existing frameworks.



**Details of  
new service**  
Integrated  
community  
supports

# History and background

- The service design was informed through creative strategies explored during a multi-year stakeholder process to address service gaps within the BI, CAC, CADI and DD waiver programs.
- Integrated community supports reflects the residential tiered standards as communicated in Minnesota's HCBS rule statewide transition plan (page 48-52) approved by CMS in February 2019.



# What are integrated community supports?

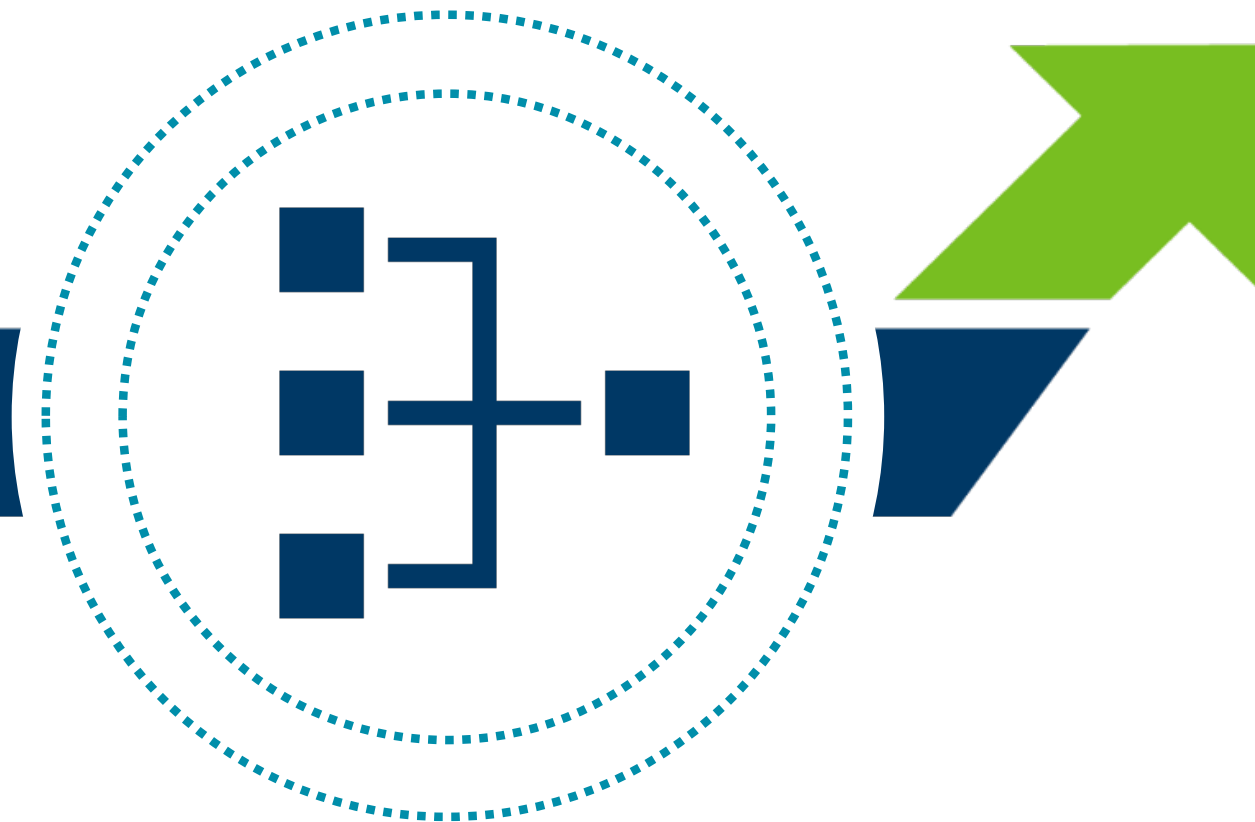
- New 245D licensed service for adults (18+) on the BI, CAC, CADI or DD waivers
- Provides support (e.g. supervision, cuing, and assistance) and training **for adults (18+)** in a provider-controlled, multi-family housing building (integrated community supports setting)
- May deliver up to 24 hours of service support in a day.



# Community living service areas

- ➔ ICS provides support and/or training in four **community living service areas**:
  - community participation,
  - health and safety, and wellness,
  - household management, and
  - adaptive skills.





# Integrated community supports settings

# What is an Integrated community supports setting?

- A multi-family housing building (tri-plex, four plex, apartment building, etc.) where the service provider has direct or indirect control of the person's living unit and has an approved setting capacity report.
  - Is considered a provider-controlled HCBS setting (must comply with all requirements for HCBS settings in 42 CFR 441.301(c)).
  - Does not meet the requirements of a person's own home, community residential program or family residential program.
- A living unit is a self-contained residential living unit with living, sleeping, eating, cooking and bathroom areas.
- A multifamily housing building will have multiple living units.

# Integrated community supports settings

- When a single provider leases or owns more than one living setting located on the same or adjoining property, the lead agency can only authorize services in one of the settings

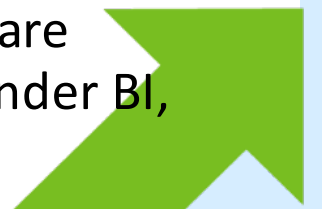


# Setting capacity report

- A setting capacity report is required to be submitted to DHS by the provider indicating:
  - the location of the setting
  - how many units are in the building
  - how many units will be occupied by someone receiving ICS.
- Providers must submit a setting capacity report to DHS licensing for each address where they will provide ICS.
- Information from the setting capacity report will be made public through a DHS online resource.

# Setting capacity limits

- Integrated community support settings must comply with the federal HCBS settings rule, therefore there is a limit to the number of units in a building where ICS can be provided.
- Integrated community supports may be provided in:
  - All of the living units in an integrated community supports setting of three or four unit;
  - Less than 25 percent of the living units of an integrated community supports setting of five or more units; or
  - A setting with a site-specific review approved by the commissioner where 25 percent or more of the units of an integrated community supports setting are occupied by people who receive integrated community supports funded under BI, CAC, CADI and DD waivers



# Site specific review

- A site specific review is required for:
  - a setting where 25% or more of the units are occupied by someone who receives ICS, and;
  - housing that is developed, funded, or designated specifically for people with disabilities to receive HCBS.
- The site specific review is required in order to ensure the setting does not isolate or create stigma for people living there.
  - Ensuring compliance with all requirements for HCBS settings in 42 CFR 441.301(c)
- [Integrated community supports - Site-specific review process](#)



# Providing integrated community supports

# Add integrated community supports to your 245D license

- Adding integrated community supports to your license starts with the setting capacity report.
- Submit one setting capacity report per address where ICS will be delivered. The setting capacity report must be sent to your licensor, who will review and either make a determination or make a referral to the Disability Services Division for a site-specific review.
- Once a setting capacity report is approved, the service will be listed on your license and the setting will be available for services to be provided.



# Enroll with MCHP to deliver integrated community supports

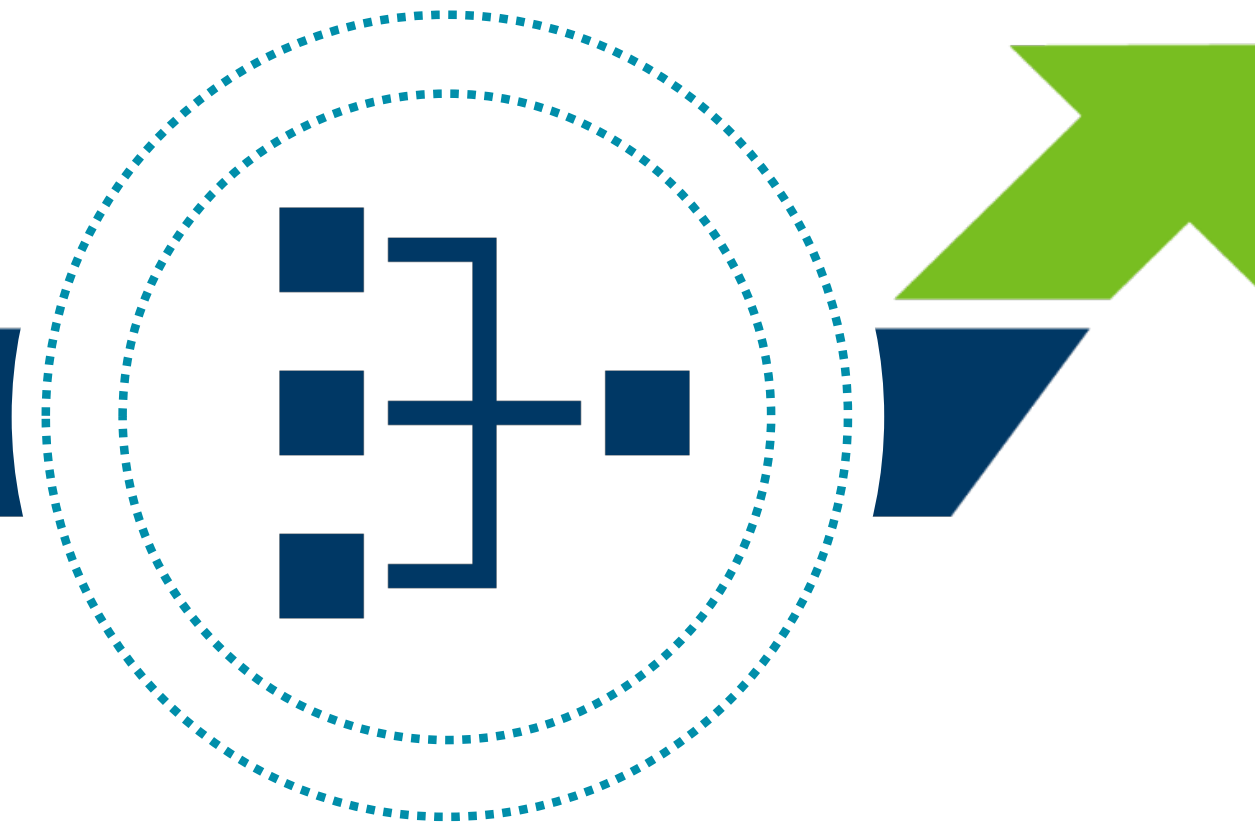
- Enrollment for integrated community supports starts January 1, 2021.
- The licensed provider must enroll with Minnesota Health Care Programs to provide the services
- Each location where integrated community supports will be delivered (ICS settings) must be enrolled individually
  - Provider enrollment will find approved ICS settings on the DHS public online resource



# Providing integrated community supports

- Integrated community supports is an intensive service that is licensed under Minnesota Statutes, Chapter 245D.
- Providers must comply with all applicable licensing statutes, rules, and service policies
  - [Minnesota Statutes, Chapter 245D](#)
  - [Minnesota Rules, Chapter 9544 \(Positive Supports Rule\)](#)
  - [Integrated community supports CBSM policy page](#)





# Choosing integrated community supports

# Choice in provider

- Only the provider with the approved setting capacity report can deliver integrated community supports in that setting.
- When a person chooses to receive integrated community supports, they are choosing both their ICS service provider and where they live.
- If a person is receiving integrated community supports, they can receive the following services if they are delivered by a different provider than the ICS provider:
  - Homemaker
  - Home delivered meals
  - PCA

# Choice in provider

- A person who lives in an integrated community supports setting does not have to receive ICS. They can receive other services that meet their needs from a different provider of their choosing (e.g. individualized home supports, 24 hour emergency supports)



# Integrated community supports service limitations

There are limitations on the services that can be delivered when someone receives integrated community supports. A person who receives integrated community supports cannot also receive:

- Community residential services
- Family residential services
- Customized living (including 24 hr)
- 24 hour emergency assistance
- Individualized home supports
- Night supervision
- Respite
- Caregiver living expenses



# Living with others

- If more than one person resides in a single living unit of an integrated community supports setting, the provider must:
  - Not direct or facilitate who will and will not live in the unit
  - Allow each person to choose who lives in the unit with them, as allowed by rental guidelines or a lease agreement
  - Maintain documentation that each person, their case manager and their legal representative (if applicable) are aware of and have chosen the living arrangement.
- Integrated community supports does not include shared staffing. All service hours are one to one.



# Authorization, rates, and billing

# Rate methodology for ICS

- Integrated community supports uses a newly developed residential rate methodology, specifically for the service.
- The rate methodology uses a “base plus” model
  - The **base** is 8 hours of on-site staffing available per setting, which is divided amongst the number of approved units in the setting.
  - The “Plus,” in the methodology is the number of individual in-person hours that the person needs per day.
- The base allows for administrative costs and staffing availability in the setting



# Authorizing integrated community supports

- The lead agency authorizes integrated community supports as a daily rate.
- ICS is a framework service. The lead agency uses the Rate Management System (RMS) to determine rates.
- Rates are a base+ model. Every person has access to services up to 24 hours per day in addition to any individual on-site staff hours.



# Authorizing integrated community supports

- When a single provider leases or owns more than one living setting located on the same or adjoining property, the lead agency can only authorize services in one of the settings
- The lead agency cannot authorize integrated community support services for people who reside in either of the following:
  - A living setting adjoined to or on the same property as an institution (nursing facility, hospital, ICF/DD) or
  - institution for mental disease [IMD] if the institution or IMD has any financial interest in the living setting



# Rates and RMS forms

- The new 6790o will be published in December 2020.
- The new ICS public framework will be published in December 2020.
- The RMS manual page related to ICS will be published in December 2020.





# Implementation

# Who can receive integrated community supports

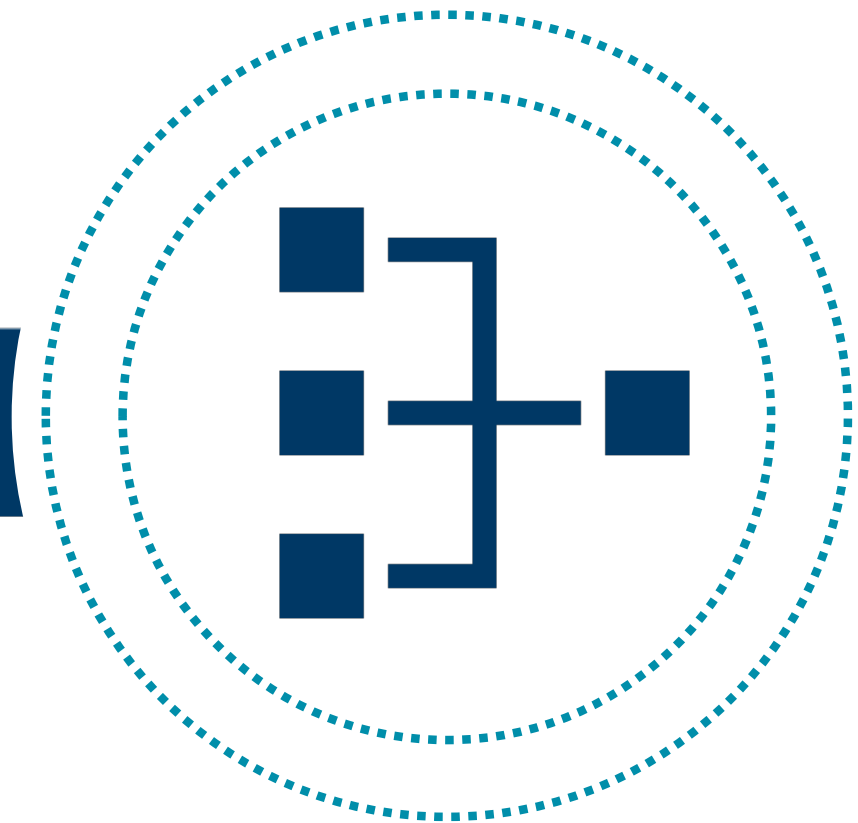
- January 1, 2021 (or upon federal approval) – BI / CADI
- January 1, 2023 (or upon federal approval) – CAC / DD
- Adults ages 18 and older who reside in a living unit of a provider-controlled, integrated community supports setting



# Rolling implementation for ICS

- When a setting transitions to an integrated community supports setting, the people who live in the setting will receive their current services until they:
  - have a change in service need
  - have their annual MnCHOICES reassessment
  - decide to terminate services with the provider





# Transitions to ICS

- Customized Living
- Supported apartment programs

# Current customized living settings

## Existing settings operational on or before Dec. 31, 2020

- May continue as customized living provider within current policy requirements
- Provider may choose to transition to Integrated Community Supports
  - If anyone who lives in the customized living setting is on an elderly waiver, the setting cannot transition to integrated community supports.



# Customized living settings – transition to ICS

- If all the people who live in the customized living setting are on a disability waiver (CADI and BI) and the setting meets the definition of an integrated community supports setting, the provider may choose to transition the setting.
- During the transition period:
  - each person's service plan will transition on a rolling implementation basis
  - the setting will be dually registered as housing with services and have an approved setting capacity report for an integrated community supports setting
  - DHS provider enrollment will not end the housing with services registration until all people are transitioned to ICS.

# Current “supported apartment” programs - CADI and BI only

- If all people receiving HCBS services from the provider that controls the setting are on CADI or BI waiver, an integrated community supports setting must be developed unless the provider divests from the property
- These settings will be developed with a rolling implementation.



# Current “supported apartment” programs - combination of all waivers

- If any people who live in the supported apartment program are on combination of all disability waivers (BI, CAC, CADI, DD), an integrated community support setting must be developed unless the provider divests from the property.
- During the two year transition period, people on DD and CAC waivers who live in an integrated community supports setting can receive other own-home services from the provider who controls the setting.
  - This is only allowed when each person has a plan developed with the provider and lead agency to transition from other own-home services to integrated community supports upon January 1, 2023.

# Current “supported apartment” programs - CAC and DD

- If all people who live in the supported apartment program are CAC and/or DD waivers, an integrated community support setting cannot be developed until 2023.
- These settings will be developed with a rolling implementation beginning January 1, 2023.
- People who receive one or more of the services impacted by the Waiver Reimagine Project streamlining of HCBS services will receive the corresponding streamlined service. See the [Waiver Reimagine streamline service crosswalk](#) for more information.

# Transition option for people on CAC and DD in current “supported apartment” programs

- Service authorization exceptions for those on CAC and DD waiver.
  - Integrated community supports is not an available service option until January 1, 2023. Interim service planning must take place until integrated community supports is an option.
  - People who receive one or more of the services impacted by the Waiver Reimagine Project streamlining of HCBS services will receive the corresponding streamlined service. See the [Waiver Reimagine streamline service crosswalk](#) for more information.



# Current “supported apartment” programs – not provider controlled

- Programs where the enrolled provider does not own, operate, or have a direct or indirect financial relationship to the setting
  - These settings are not required to develop an integrated community supports setting
  - Services will transition per streamlining implementation
  - Continue to follow current own home policy with transitional leases as necessary





# Common questions

# Can ICS also have Housing Supports (formerly known as GRH)

- Yes, an integrated community supports setting could be eligible for housing support.
- The lead agency would need to approve to meet criteria as supportive housing.



# A person who currently receives ILS and CL – what are my options

- QUESTION: Currently, individualized home supports is not available for people who live in a Customized Living setting, but ILS is available. When ILS changes to individualized home supports with training, will that mean this service is still not available to people in a Customized Living setting?
  - On the Draft CBSM page for Individualized home supports, we clarify when the service is allowed in a Customized living setting. This is communicated in the limitations section.



# A person who currently receives ILS and CL – what are my options

- A person may only receive customized living (including 24-hour customized living) and individualized home supports with training when a separate provider delivers individualized home supports with training. The provider cannot have any direct or indirect financial interest in the property or housing in which customized living services are delivered.
- ANOTHER OPTION: The provider changes to ICS to provide both the support and training needs of the person as ICS includes training and support. This may not be an option for CL settings where CL is also provided to people on EW or private paid assisted living.



# What services are available to a person to transition into an ICS setting?

- Transitional services can be used to cover goods, housing-related deposits and moving expenses that are necessary and reasonable for a person to transition to an integrated community support setting from an allowed setting.



# Questions?

Submit questions through the webinar chat



# How to stay engaged

# How can you learn more?

- Visit the [Waiver Reimagine webpage](https://mn.gov/dhs/waiver-reimagine/) (https://mn.gov/dhs/waiver-reimagine/)
- Email DHS at [Waiver.Reimagine@state.mn.us](mailto:Waiver.Reimagine@state.mn.us) with questions or input about Waiver Reimagine
- Subscribe to receive DSD e-list announcements on the [Waiver Reimagine webpage](https://mn.gov/dhs/waiver-reimagine/) (https://mn.gov/dhs/waiver-reimagine/)



# Thank you!

## Waiver Reimagine

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